

PostNL

PostNL is a Dutch postal company, active in the Benelux. Post and parcels are delivered at around 4.200 PostNL points and 11.000 mailboxes. Post NL counts approximately 50.000 employees.



“A best practice solution that meets the demands and technological standards of the future.”

Edwin van Teeffelen

Team Manager HR IT at Post NL

Projectmanager during

SAP SuccessFactors implementation

PostNL used to work with SAP-HCM before the implementation of SAP SuccessFactors. This required a lot of maintenance by specialists and the high turnover was inadequately supported by the system. New developments had to be designed and realised by Post NL on their own initiative, which was not ideal.

- ☑ Recruitment
- ☑ Onboarding
- ☑ Employee Central
- ☑ Learning
- ☑ Performance & Goals
- ☑ Succession & Development
- ☑ Employee Central Payroll
- ☑ HuRis Document Manager
- ☑ HuRis Illness Manager
- ☑ HuRis Arbodienst interface
- ☑ HuRis UWV Interface

Results



Reliable and transparent data supports efficiency, overview of talent and decisions

FUTURE PROOF FUNCTIONALITY

The functionalities are 'out of the box' and don't require development by Post NL or expensive specialists. The system supports growth and change whereby a quick time-to-market can be realised. New developments are being communicated clearly by the supplier, which ensures that Post NL is informed whenever new possibilities arise.

EFFICIENCY THROUGH INSIGHTFUL DATA

Processes have become quicker due to one-off input at the source. The data is entered centrally and is transparent displayed for employees, HR and managers to view. This enables everyone involved to look into the status of processes. Hereby, everyone can spend time and effort on their own tasks and responsibilities.

TALENT STANDS OUT

It is easy to gain insight into who has finished which type of education, who has certain interests and what every employee's career path looks like. This, combined with a continuous performance measurement, makes it possible to designate employees that are suitable for a certain position.

DECISIONS BASED ON DATA AND TRENDS

Data is up-to-date and thereby reliable, as well as complete and accurate, also for processes such as sick leave and offboarding. This ensures that decisions regarding the future can be based on data and trends.



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